

# My Care Record...

**Buckinghamshire ICS Vision**



## Vision

Everyone working together so that the people of Buckinghamshire have happy and healthy lives

## Objectives

- › People supported to live independently;
- › Care integrated locally to provide better support closer to home;
  - › Improved urgent and emergency care services;
  - › Improved resilience in primary care services;
    - › Improved survival rates for cancer;
  - › Improved outcomes for people suffering mental illness;
- › Reduced unwarranted variations in quality and efficiency of planned care;
- › Digital transformation implementing IT platforms that support integrated care;
  - › Long term operational and financial sustainability.

## Core & Enabling Pillars

**Population Health:** Working with localities to define and segment populations, understand their needs and monitor outcomes of interventions (including prevention and self-care).

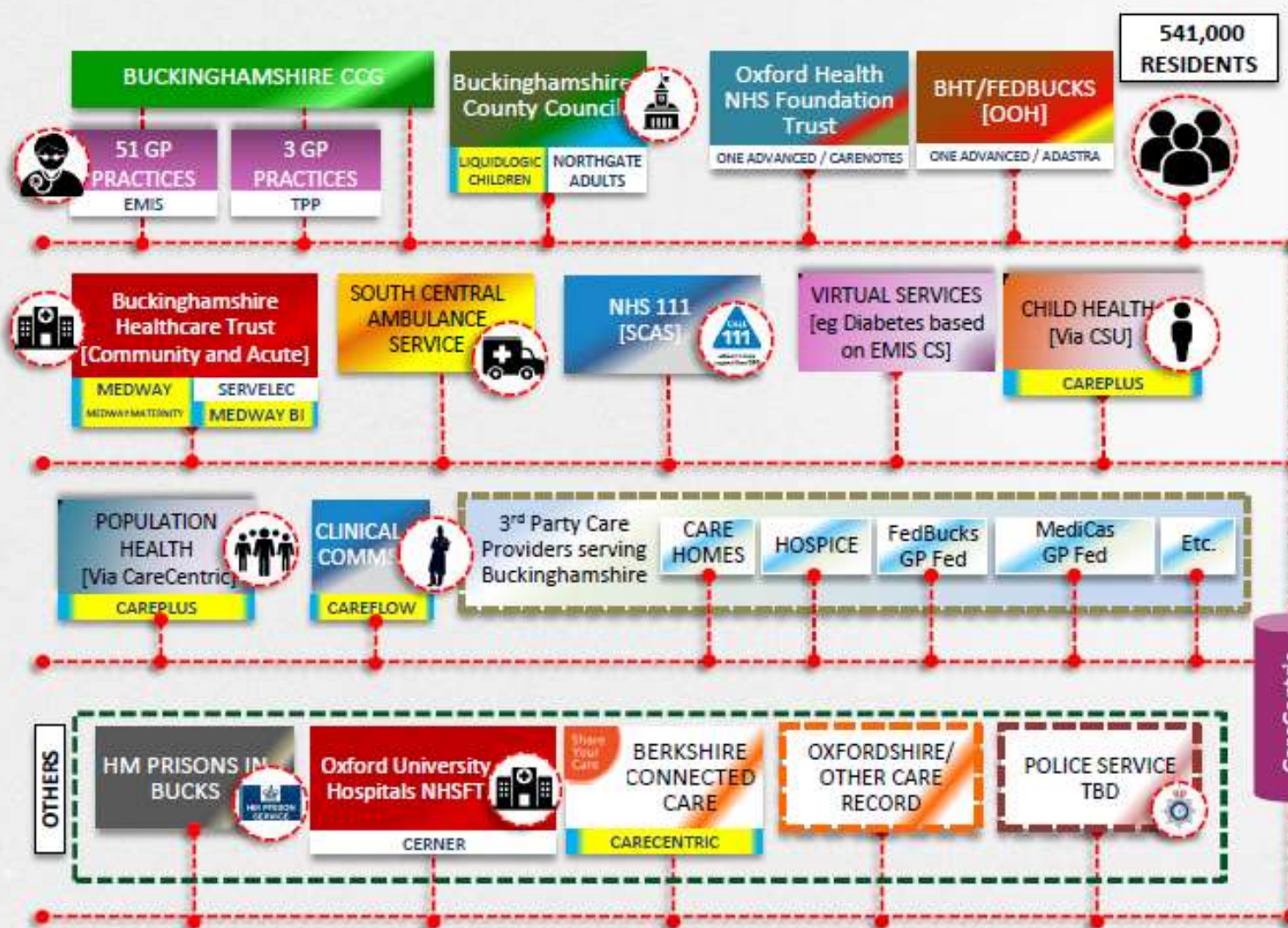
**Integrated Care:** Improving access to services for people with long-term conditions and frailty in particular. This will support people to live independently and reduce reliance on emergency and acute services.

**FYFV:** National priorities including improving outcomes for cancer, improving resilience in primary care, improving access to urgent care and improving outcomes for people with mental health.

**Professional Support Services (Enablers):** that ensure we have the support, expertise and technology to operate as an effective integrated care system.



# A Shared Care Record for Buckinghamshire



- 1 Single MPI for the care community
- 2 Detailed health and social care record
- 3 Records available to clinicians in all care settings
- 4 Record embedded into local systems with Single Sign On and patient context
- 5 Mobile access using smartphones and tablets
- 6 SSO to PACS, EDMS and other systems

# In Use

**Results & Requests Summary**  
Last GP Result Date: 23-May-2014

**Investigations and Procedures**  
Showing 1 - 6 of 30 items

Therapeutic Procedure	13-Jul-2014
Change of dressing...	
Therapeutic Procedure	
Anticoagulation declined	
Imaging	
Standard Back X-ray	

**Mental Health Summary**  
Core Team:  
Staff Type: Consultant, Name: P Parker  
Staff Type: Care Co-ordinator, Name: Avril Henderson

**Latest Diagnosis**  
Diagnosis Date: 03 May 2010, PRT 4 - Mid Depression (Primary Diagnosis)

Group several information sources **onto the same screen** to suit the user – here MPI details, recent tests, allergies, medications, problems, health status, and more ...

**GP Results**

20-3-2015	Glucose/HbA1C	Value	Unit
	Blood glucose	8.9	mmol/L
18-3-2015	Glucose/HbA1C	8.9	mmol/L
18-3-2015	Glucose/HbA1C	9.1	mmol/L
18-3-2015	Glucose/HbA1C	10.0	mmol/L

**Hospital Results**

**Latest Available Radiology Results**

**Mental Health Summary**

**Social Care Summary**

**GP Results**

**Hospital Results**

**Mental Health Summary**

**Social Care Summary**

Group data from **different care settings** ... here data from GPs, Laboratories, Mental Health, and Social Care ...

**TABLET**   **MOBILE**   **DESKTOP**

Access the data on the **most convenient device**



# CareFlow (what it does) – Licensed across ICS



Online Care Teams



Integrated Secure Messaging



Real Time Patient Event Notifications

Digital Workflow



1 By enabling virtual teams via social technology, Careflow provides a better way to get the right information to the right person at the right time.

2 Careflow provides a highly scalable publish-subscribe platform to deliver data to care teams in real time using Open APIs. Pushed to mobile devices, Careflow tracks receipt and allows instant responses



3 Careflow integrates with PAS or EPR to enable mobile, secure, team-based communication centred around the patient record. It keeps the team updated in real time.

4 Careflow enables additional team-based workflow such as shared patient 'smart' lists, patient handover and specialist team referrals

# Care should be personalised ...

